



INTERNAL REGULATIONS AND SAFETY RULES

VERY IMPORTANT: It is our hope that you will observe all our rules here at PLAYA MONTROIG; we would however like to draw your attention in particular to the following points: 1, 2, 3, 4, and 5. In the event of any failure to observe these rules, Management will not hesitate to expel the offending camper.



1. ADMITTANCE TO THE CAMPSITE. Admittance is limited to those camping here; any other person wishing to enter must request permission at Reception. Management reserves the right to withhold entry permission, and where necessary to expel any camper whose behaviour is such that it disturbs the peace and social harmony of the other campers, or who fails to observe the rules set out herein regarding respect for others, public morals and decency. The person whose name appears on the invoice shall be held responsible for all acts attributable to him/her, and to those accompanying him/her.

2. These regulations will be handed to the customer on arrival and entry to the campsite implies full acceptance.



3. REGISTRATION. All campers must register at the reception office on arrival, listing all chargeable items to be brought onto the campsite. Failure to comply with this regulation is sufficient reason for expulsion. The customer should immediately inform Reception of any changes to these items, providing the corresponding entry registration slip. Failure to comply will result in no deductions and any increases will be billed for the entire stay on the campsite, without impairment whatsoever to the abovementioned conditions.



4. HOURS FOR KEEPING SILENT (24.00 to 08.00) AND REST HOURS (13.00 to 16.00, and 23.00 to 24.00). During resting time campers are asked to keep radios, cassettes, etc. low so as not to disturb other campers. They are also asked to keep the use of vehicles to a minimum (prohibited from 14.00 to 15.00 hrs) and not to play games except in the playgrounds. From midnight to 08.00 hrs, absolute silence must be observed.



5. BARBECUES. Provided that other campers are not disturbed, and weather permitting, the use of barbecue grills is allowed within the bounds of each individual pitch between 12.00 and 16.00, and again between 18.00 and 22.00. Under no circumstances may open fires be lit on the Camp Site, the beach, or adjacent areas.





6. CHECKING IN The timetable for new arrivals is from 08.00 to 23.00 for caravans, from 08.00 to 22.00 for tents, and from 15.00 to 23.00 for Bungalows and Mobile Homes. Campers arriving after these times should set up in the visitors car park until 08.00 hrs the following day. Electrical supply is available on request. These services will be supplied free of charge as long as the camper arrives at the campsite during closing hours. If the camper wishes to leave the following morning, he will have to pay the full sum for his stay, as this cannot be considered as waiting for opening hours.

7. CHOOSING YOUR SPOT. The pitch you choose when you first come, and any subsequent change you may make, must be reported immediately to Reception. Reception also reserves the right to indicate the pitch to be used during a camper's stay on the campsite. Only reception or surveillance staff may issue instructions for pitching camp. Occupying any other pitch than that chosen or assigned for the stay on the campsite is prohibited, be it in order to reserve said site or for any other purpose.

8. UNOCCUPIED TENTS OR CARAVANS ON THE CAMP SITE. Any camping equipment left unoccupied without written permission from Management will be regarded as having been abandoned by its owners and removed by Camp Site staff, who will dispose of it as they see fit, without any liability for the loss or damages to the tent or caravan concerned.



9. INSURANCE. Management declines any liability arising in the event of theft, accident, or damages suffered by persons or belongings. No liability is accepted for damage caused by storms, hailstorms, fire, acts of force majeure, etc. Valuables may be deposited in the safety deposit boxes provided for this purpose in the Reception/Office.

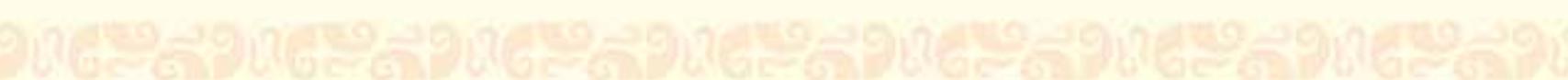


10. VISITORS. People visiting family or friends on the campsite must leave their vehicles in the entrance car park and register at the reception office. They will be given a slip which must be shown again on leaving. If they stay on the campsite any longer than one hour, the visitor shall pay in accordance with the visiting charges in force at the time. Visiting time is from 08.00 to 21.00.



11. INTERRUPTED STAYS. For family or other groups with members only occasionally present, billing will take all items into account and will extend from the date of arrival to the end of the stay.

12. CHILDREN UNDER 18. Children under 18 will only be admitted when accompanied by an adult prepared to accept all responsibility for them. Parents or people accompanying minors will be held responsible for any damage or accidents caused by the latter during their stay on the campsite.





13. CHILDREN UNDER 10. Will only be admitted to the swimming pools and other installations if accompanied by an adult who will be held responsible for them.



14. DOGS OR ANY OTHER ANIMALS that could endanger or annoy campers are not admitted.



15. THE USE OF TV SETS IS PROHIBITED as is excessive noise from radios, cassettes, etc.



16. USE OF VEHICLES. The speed limit on the campsite is 5 km/h. So as not to disturb fellow campers, the use of vehicles on the campsite is forbidden from 14.00 to 15.00 and from 24.00 to 08.00. All campers arriving or wishing to leave between these times should leave their vehicles in the reception car park. Unnecessary use of motor vehicles within the campsite itself is prohibited.



17. COMPETITIVE GAMES. As not to annoy other campers, these may only be played within the designated areas.



18. BICYCLES. Cycle racing, or any dangerous riding of bicycles is forbidden at all times, and the use of bicycles is also forbidden after 21.00. In the interests of safety, for the period July 1st and August 31st, the use of bicycles, skateboards and any other types of vehicle by children and young people under 18 years of age is forbidden everywhere inside the campsite, grounds, except in the areas specially intended for this purpose.



19. WASTE WATER. For obvious reasons of hygiene and to preserve plant life, waste water must not be poured onto the ground. Use of appropriate waste recipients is compulsory. These containers should only be emptied in the chemical WC's in the washroom.



20. WATER SUPPLY. The water available in all the facilities is normal drinking water provided by our own wells.

21. DRINKING FOUNTAINS, SINKS AND WASHING AREAS. The drinking fountains are only to be used to collect water. Sinks are only to be used to wash dishes and kitchen utensils and the washing areas are for washing clothes only. Please ensure that you leave these facilities clean and tidy after use.



22. CAR WASHING. The campsite has special areas for car washing and cars may not be washed in any other part of the campsite.





23. WASTE DISPOSAL. Please deposit refuse in the selective refuse collection areas installed in the various camp site areas, thereby helping to ensure that the camp site is kept clean.



24. BOATS. The owners of all kinds of boats should keep them within their pitches or in the special areas to be used for this purpose on the beach. To launch or beach them, the corresponding canal should be used. Motor boats may not be used under power within 300 m of the beach.

25. WATER SPORTS. Water sports lovers must use the waterway for entering and leaving the sea and ensure they are at a distance of at least 200 m from the beach when practicing water sports. To ensure the comfort of other customers, it is forbidden to use jet skis from 13.00 – 16.00 and from 19.00 to 10.00 the next day.

26. TOPLESS. Bathing is not permitted at the swimming pool or within the campsite.



27. ELECTRICAL SUPPLY. The use of unsuitable plugs or plugs without earth connection is totally forbidden. Management reserves the right to refuse electrical supply to any customer whose electrical installation is not in an appropriate condition. All necessary accessories are on sale at the campsite shops. Electrical supply cabinet doors should be kept closed. The official campsite electrician is the only person authorized to repair breakdowns.

28. CAMPING EQUIPMENT TRANSFER. Campers who leave their equipment for other families should previously inform reception, who may accept the transfer depending on the circumstances or may require that the pitch be vacated. In any case the family to whom the equipment is being transferred should register and select or be assigned a new pitch.

29. PAYMENT OF BILLS. Bill should preferably be paid 24 hours before departure. In order to make payment, the camper must present his entry registration slip. Any bills for stays of longer than 30 days should be paid on a monthly basis.



30. NIGHT DEPARTURES. Guests who wish to leave before the campsite opens (08.00 hrs.) should set up in the reception car park before closing time (23.00 hrs.) and settle their full account up to the day of departure.



31. LEAVING THE CAMPSITE. On the day of your departure, your pitch within the Camp Site should be vacated by 12.00, and be left clean and tidy, and in perfect condition. Bungalows and Mobile Homes should be vacated by 10.00 on the day of departure. Departure from the Camp Site itself may be postponed until 17.00 at the latest, and in the interim, your vehicle and all camping equipment can be parked the Reception Car Parks. On leaving, for the purpose of collecting your documents, please show us your invoice and return to us your Identification Cards and your Vehicle Control Number.

